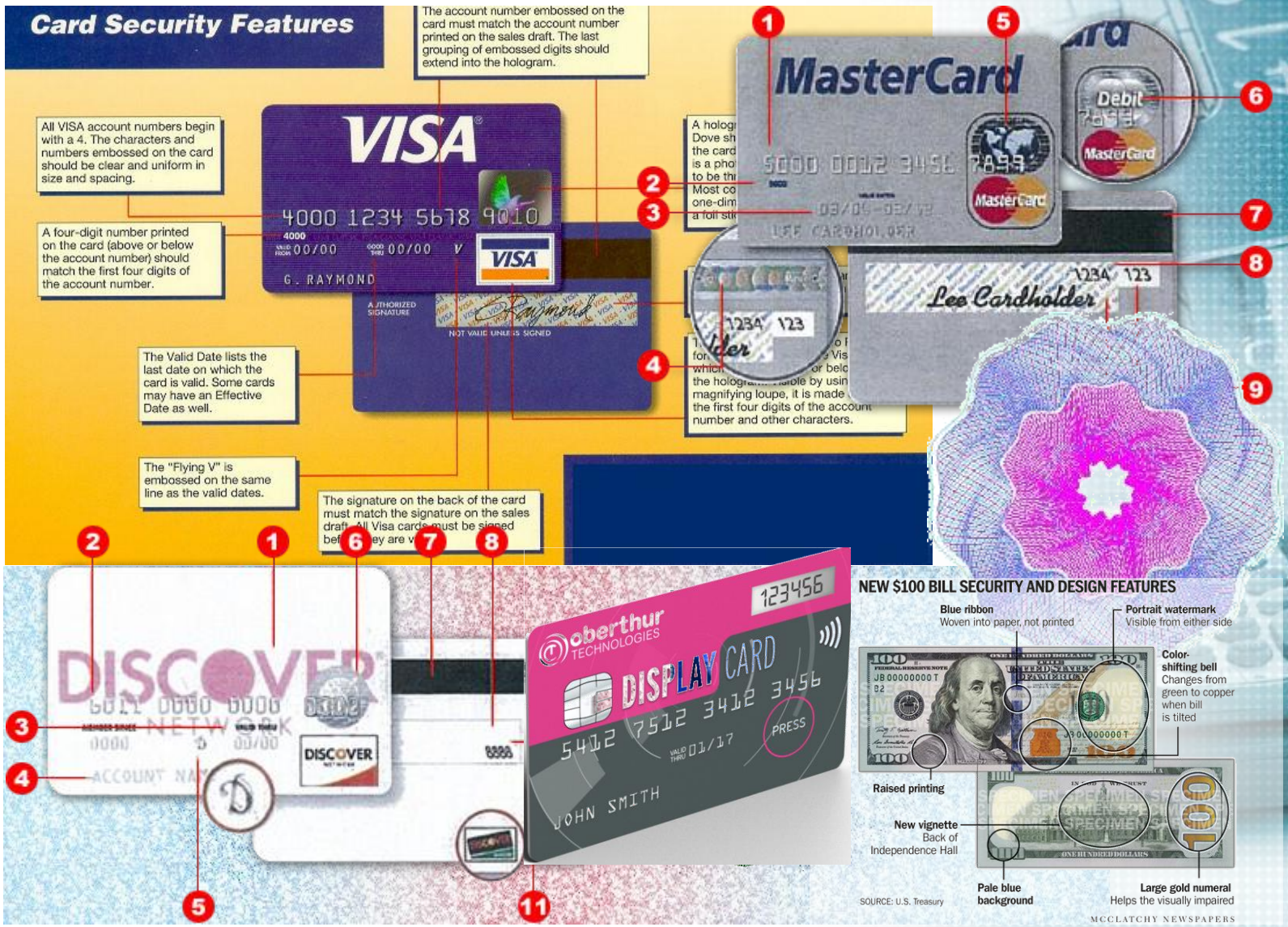
Tokenization and Payments

Philip Andreae
Oberthur Technologies

For Payments the Cards Is the Token Protected With Physical Security Features



The Physical Security Features of the Card Once Acted as the Secure Token

Card Security Features

Hologram

Authentication

Magnetic Stripe

Online Authentication (CSC/CID)

What You Have

Verification

Signature

What You Know

Circa 1991

No Longer Secure

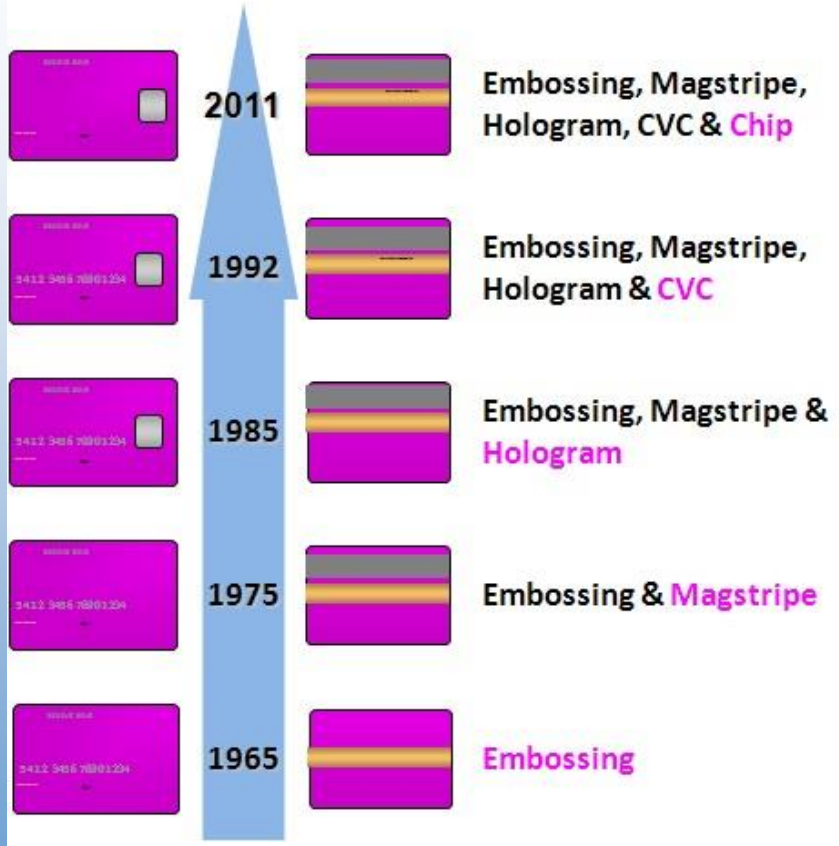
Authorization

Are You Able

Terminal Floor Limit

Securing payments is a never ending battle

The Physical World is being Protected "Chip and Choice"



The Virtual World is the Target

- A card not present transaction (CNP, MO/TO, Mail Order / Telephone Order) is a payment card transaction where the cardholder does not present the card for a visual examination
- Circa 1992 Mail Order Telephone fraud demanded the introduction of CVV2/CVC2 CID or CSC2
- May 1997 SET is published It fails Contributors Amex, IBM, JCB, MasterCard, Microsoft, Netscape , RSA, Visa ... VeriSign
- Starting In 2001 American Express, Discover, MasterCard and Visa embrace and introduce 3D-Secure 1.0 unsuccessfully
- Merchants start using device fingerprints
- January 2015 EMVCo initiatives developing of 3D-Secure 2.0

Bottom Line Consumer Convenience Trumps Security

Smart Card Alliance

oberthur TECHNOLOGIES

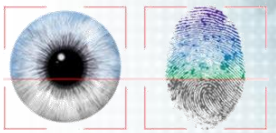
Lets Get Back to Basics

How Do We Secure Payments and Assure Consumer Convenience?

That is the Imperative

The Key to Secure Identification

Multi-Factor Authentication

- Something You Have ✓ The Token 
- Something You Know ✓ The Secret 
- Something You Are ✓ Biometric 

Offering Issuers & Merchants Relying Party Identification, Authentication, Verifications & Authorization

CAM

Card / Credential Authentication Method

CVM

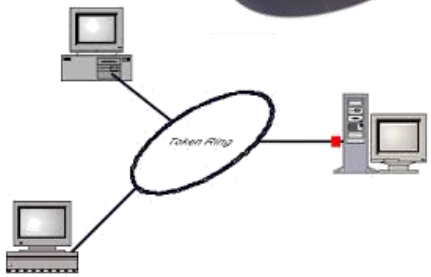
Cardholder Verification Method

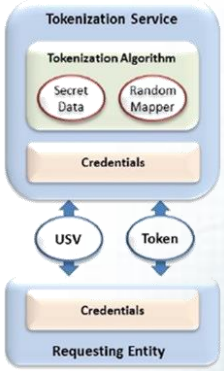
Smart Card Alliance

oberthur TECHNOLOGIES

What is a Token – Extract from Wikipedia

- **Currency** - Token coin, a piece of metal or other composition used as a substitute for currency
- **Computing** - Token, an object which represents the right to perform some operation
  - Security token or hardware token, authentication token or cryptographic token, a physical device for computer authentication
  - Tokenization (data security), the process of substituting a sensitive data element
  - Session token, a unique identifier of an interaction session
- **Other uses**
  - Game piece (board game), or counter used in a game
  - Token (railway signalling), a physical object given to a locomotive driver to authorize him to use a particular stretch of single railway track





Smart Card Alliance

oberthur TECHNOLOGIES

Three Capabilities Required to Assure Our Identity and Individual Security

Authentication

"What you have
A Token"

Tested Locally
Trusted Credentials
& Digital Signaturres
Tested in the Cloud

Verification

"What you know
A Secret"

Match On Card
the rightful party is presenting the credentials
Verified In Cloud

Authorization

"You have the Right or the Funds
Because someone says you can"

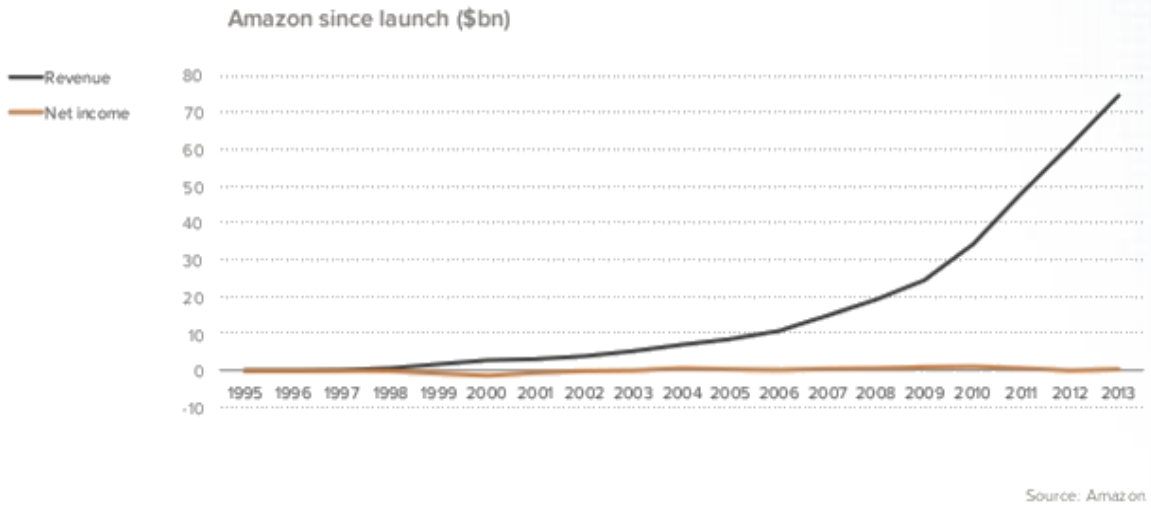
Offline / Local
Algorithms in Card

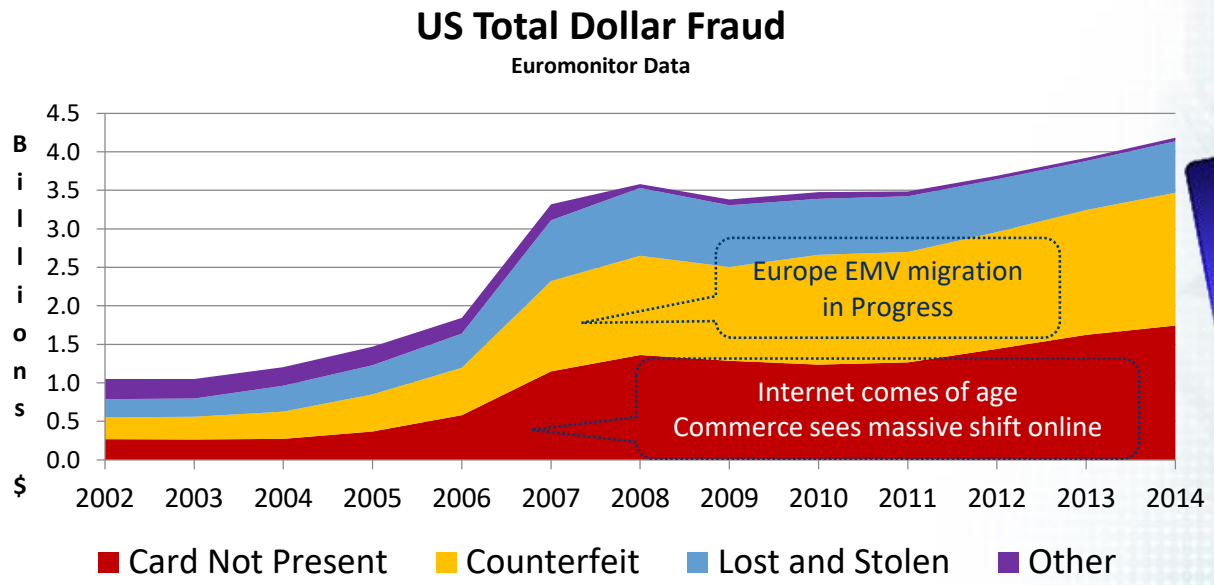
Online / Cloud
Host Authorized

Smart Card Alliance

oberthur TECHNOLOGIES

CNP and Counterfeit Fraud





Smart Card Alliance

oberthur TECHNOLOGIES

The World Wide Web Broke the Token

YET ON THE INTERNET
HE TOKEN IS NOT PRESENTED

Tokenization in the 21st Century

Chasing the Broken Token

What is Tokenization

- Tokenization
  - Is the process of substituting a sensitive data element with a non-sensitive equivalent, referred to as a token
  - The token has no extrinsic or exploitable meaning or value
  - The token maps back to the sensitive data through the Token Service Provider TSP
  - The mapping from the PAN to the token uses methods which render tokens infeasible to reverse in the absence of the TSP.
  - The TSP must be PCI Compliant capable to secure sensitive data, securely store the PAN, audit, authentication and authorization
  - The TSP de-tokenizes the token back to sensitive data the “PAN”

SCA white paper - Technologies for Payment Fraud Prevention: EMV, Encryption and Tokenization – Oct 2014

Defines and Describes Tokenization in the Payment Environment

- As a mechanism to remove high-value account data and replace it with something that is useless a surrogate value
- Tokens can be:
  - Merchant specific
  - Single use or multi-use
  - Stored and managed
    - In the cloud
    - In a token vault
    - At a merchant location
- A token is created using a process defined by the token solution provider
- Once created, it may used as a card on file, For individual transaction, on the payment card, or in the device.
- Two types of tokens are being used and/or defined
  - Tokens that will be used to perform a payment transaction
  - Tokens that will be stored by merchants and/or acquirer
- The tokenization creation and management process, use of tokens in a payment transaction, and business relationships differ based on the type of credential.

Smart Card Alliance

oberthur TECHNOLOGIES

Evolution of Tokenization Standards

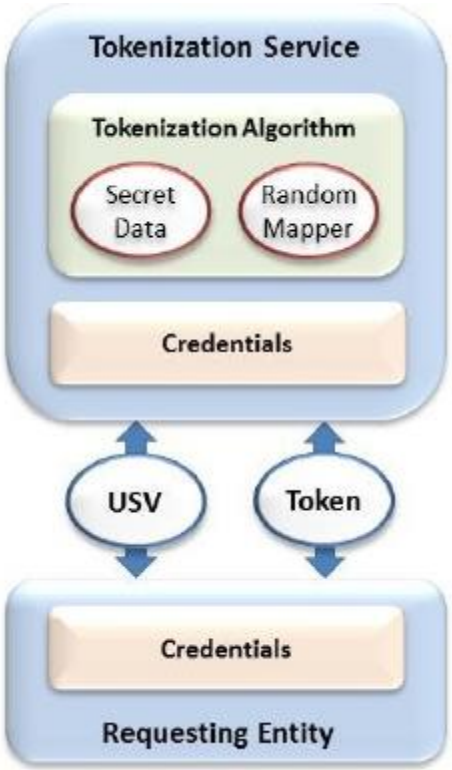
- ISO ID1 Card Standards 7810,7811,7813, 7816 & 14443
- ANSI X9 as X9.119 Part 2
- The Clearing House
- The PCI Council
- EMVCo LLC

Smart Card Alliance

oberthur TECHNOLOGIES

ANSI ASC X919

- The X9 F6 work group is working on a security tokenization standard that addresses tokens used after initial payment authorization, such as when an acquirer provides tokenization services to merchants
- X9 F6 is working on the requirements for secure design and implementation of this security tokenization process, including:
  - A list of acceptable algorithms to implement the random mapping of USVs to tokens and the required strength of those algorithms
  - Requirements for the protection of the tokenization service
  - Requirements for tokenization service access control



The Clearing House Tokenization Initiative

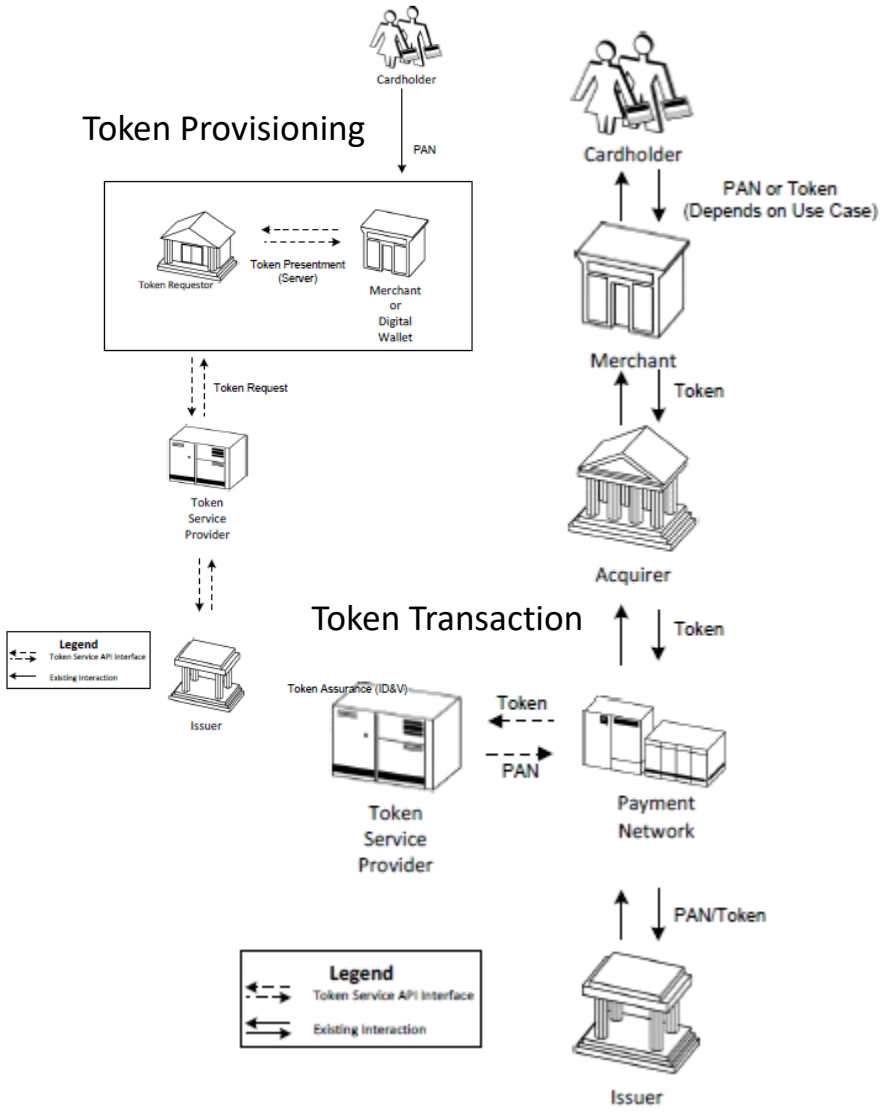
- The initial Secure Token Exchange standards were very similar to the EMVCo standards published in March 2014
- The Clearing House is adopting the core EMVCo messages to allow for industry interoperability while retaining proprietary provisioning, exceptions and lifecycle management flows
- The Clearing House also proposed several changes to the current EMVCo specifications to include these flows and to increase the overall safety and soundness of the framework
- It is the position of U.S. banks that greater standardization of tokenization specifications will allow for faster adoption and innovation

PCI Tokenization Initiative

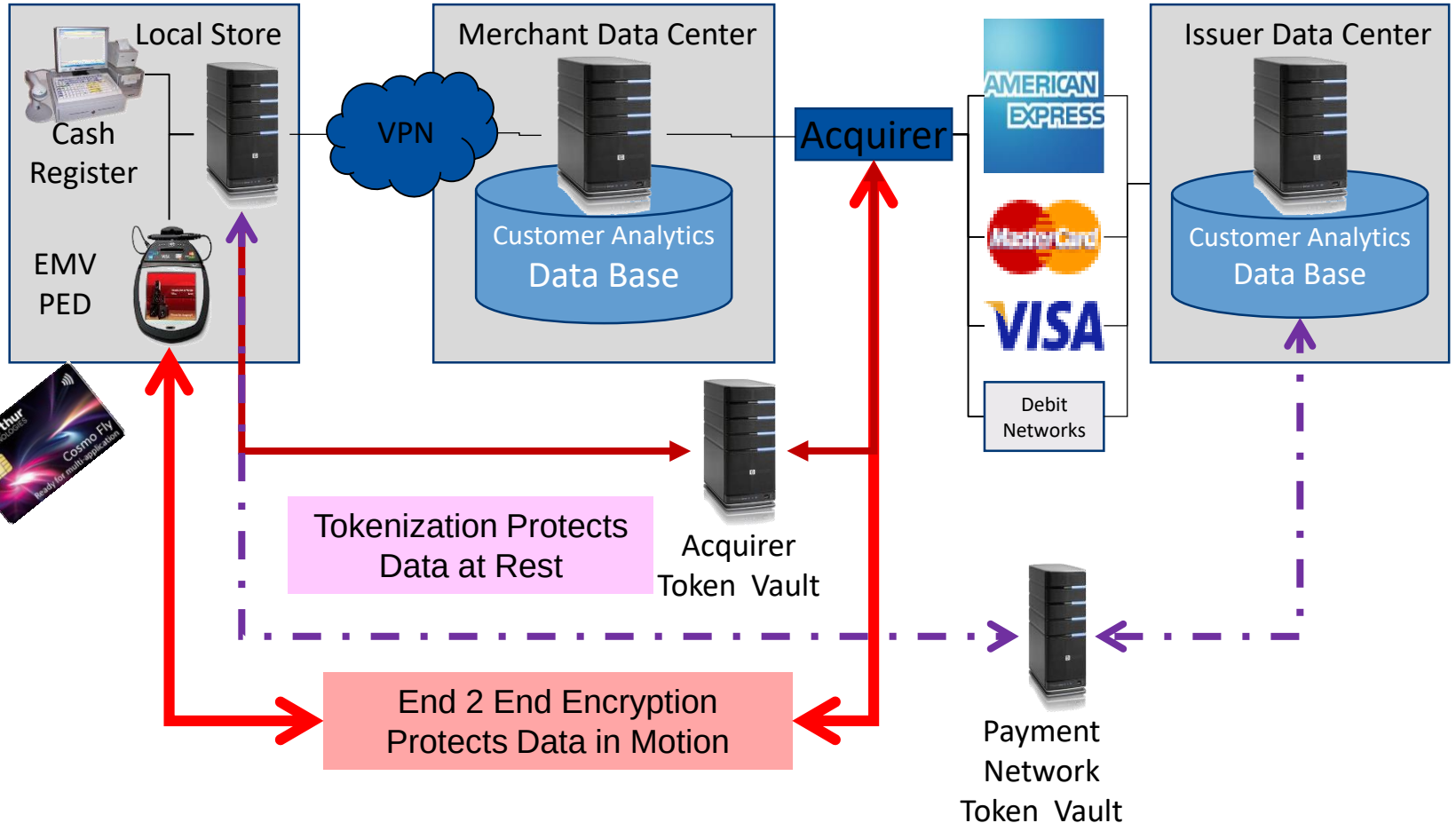
- The PCI SSC is developing security requirements for tokens that replace a PAN with a token
- The tokenization processes described by PCI include functionality to exchange a token back to the original PAN ("de-tokenization") as well as "irreversible" tokens for which there is no mechanism supported to reproduce the PAN
- The goal to remove the need to store PANs, reducing the risk of unauthorized disclosure, and is focused on tokens used in the acquiring environment.

EMV Payment Tokenization Specification

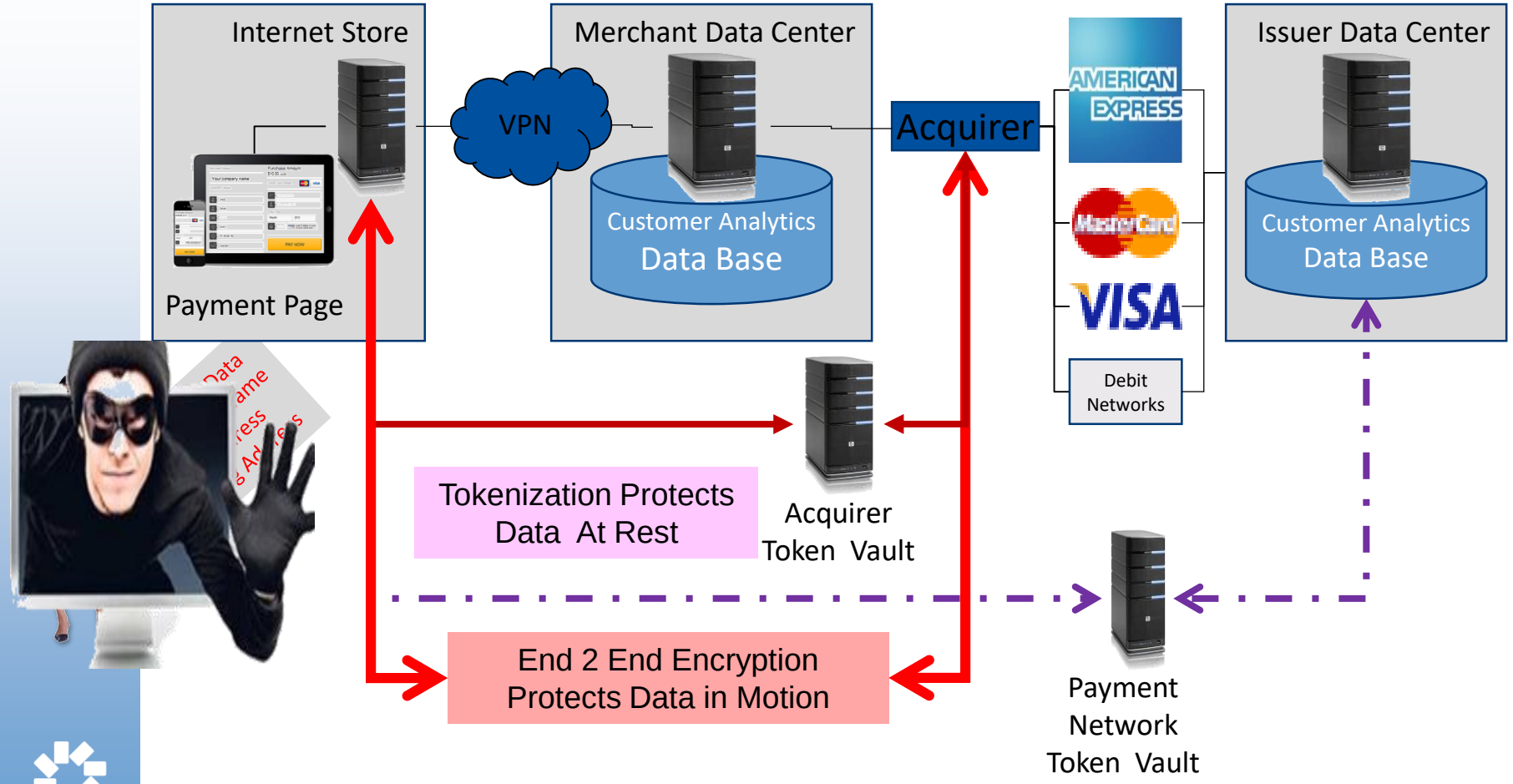
- March ‘14, EMVCo version 1.0
- The key stakeholder is the TSP
- The framework outlines Provisioning and Transaction processing
- The TSP shall implement
  - An assurance level identifying the level of “Identification and Verification” ID&V performed when provisioning the token
  - Restrict tokens by domain
  - A set Application Programming Interfaces or APIs
- The Focus was Web Payments
- Apple Pay embraced what American Express had already done enabling MasterCard and Visa to develop the TSP



For the Physical World
A Layered Approach with EMV at the Point of Sales Works



For the Virtual World
Two Factor Authentication is Required



One Time Passwords
Offers Two Factor Authentication

COSMO DISPLAY ONE

COSMO DISPLAY TWELVE

Smart Card Alliance

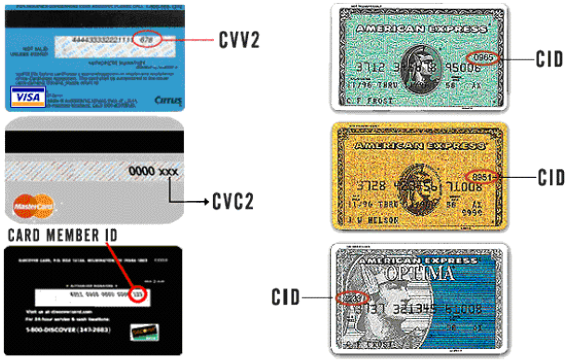
Dynamic Card Verification Value Offers Two Factor Authentication

Current Thinking Suggests a Layered approach

Card Present

- **EMV at the POI**
  - Offline Data Authentication proves to the merchant the card is genuine
  - The Chip creates the ARQC and TC to prove to the Issuer the card and transaction are genuine and unique
- **End to End Encryption**
  Protects the PAN, expiry date, cardholder name, amount, merchant ID and other transaction data as it travels from the POI to the Issuer
- **Tokenization**
  Turn the PAN into a useless set of digits for storage within the merchant and Acquirers systems
- **Support data analytics**
- **Support disputes handling**

Card Not Present



- 3D-Secure 1.0
- Device Fingerprinting
- EMVCo Tokenization
  - Card On File
  - Mobile Applets

- EMVCo 3D-Secure 2.0

Thank You

Philip Andreae
Vice President Field Marketing
p.andreae@oberthur.com
+1 404 680 9640

THE M COMPANY